

Terms & Conditions

1. Acceptance

By using this website, you agree, without limitation or qualification, to be bound by, and to comply with these Terms and Conditions and any other posted guidelines or rules applicable to the website. All such guidelines and rules are hereby incorporated by reference into the Terms and Conditions.

2. Privacy Policy

Dorset Golf and Ringwood Golf are subject to the provisions of the Privacy Act 1988. The Act contains 10 National Privacy Principles that set standards for the handling of personal information. Dorset Golf and Ringwood Golf have a commitment to privacy and the safeguarding of member, visitor and staff personal information.

Any personal information provided by you to the Dorset Golf and Ringwood Golf (e.g. name, address, date of birth and contact details), will be protected. Dorset Golf and Ringwood Golf do not usually disclose your personal information to any other organisation or person unless there is a legal requirement to do so. Dorset Golf and Ringwood Golf may also disclose personal information to relevant authorities if it reasonably believes that there is a threat to an individual's life, health or safety, or public health or safety. If the Club has reason to suspect that unlawful activity has been, is being or may be engaged in, personal information may be used or disclosed as a necessary part of any investigation and reporting to relevant persons or authorities.

Dorset Golf and Ringwood Golf may disclose your information to third parties that provide services under contract to the Dorset Golf and Ringwood Golf. These contracts require the third party to keep your personal information confidential and secure..

You have a right to access any personal information that Dorset Golf and Ringwood Golf may hold about you, including a right of correction of your information. Dorset Golf and Ringwood Golf will not charge a fee for you to access your personal information.

If you require any further information, please contact Dorset Golf or Ringwood Golf.

3. Disclaimer

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4. Limitations of Damages

In no event shall Dorset Golf and Ringwood Golf be liable to any entity for any direct, indirect, special, consequential or other damages (including, without limitation, any lost profits, business interruption, loss of information or programs or other data on your information handling system) that are related to the use of, or the inability to use, the content, materials, and functions of the site or any linked website, even if Dorset Golf and Ringwood Golf are expressly advised of the possibility of such damages.

5. Indemnification

You agree to indemnify, defend and hold harmless Dorset Golf and Ringwood Golf, its officers, directors, employees, agents, licensors, suppliers and any third party information providers to the Service from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of this Agreement by you.

6. Third Party Sites

As a convenience to you, Dorset Golf and Ringwood Golf may provide, on this site, links to websites operated by other entities. If you use these sites, you will leave this site. If you decide to visit any linked site, you do so at your own risk and it is your responsibility to take all protective measures to guard against viruses or other destructive elements. Dorset Golf and Ringwood Golf makes no warranty or representation regarding, and does not endorse, any linked websites or the information appearing thereon or any of the products or services described thereon. Links do not imply that Dorset Golf and Ringwood Golf or this site sponsors, endorses, is affiliated or associated with, or is legally authorised to use any trademark, trade name, logo or copyright symbol displayed in or accessible through the links.

7. No Show Process

Due to the nature of golf being an outdoor activity, reasonable discretion will be applied when considering factors contributing to non-attendance.

In the instance of a single player making a booking on behalf of other users using the single name, that said person will be responsible for all player bookings.

In the instance of part of a group arriving (for example two players arriving for a booking of four), this will be recorded as a no-show against the booking name.

Users may not be entitled to a refund of credit note for pre-paid bookings in the instance of a "no-show".

A three-stage process for the management of "no-shows" with a rolling three (3) month period will be undertaken, as per below.

The user has the opportunity to provide reasonable explanation as to why a "no-show" instance should not be recorded at each stage.

Conditions

1 demerit point per person, per no-show will be allocated to the person who has made the booking.

Once a person has:

4 demerit points, this will trigger the first instance in the table below

6 demerit points, will trigger the second instance in the table below

8 demerit points, will trigger the third instance in the table below

First Instance (4 demerit points)	Courtesy check-in phone call to the user advising "no-show" instance has been recorded.
Second Instance (6 demerit points)	Email to user advising second instance of "no-show" recorded. Opportunity for player to advise of any contributing factors. Warning if third "no-show" instance recorded, booking privileges may be restricted as per terms and conditions.
Third Instance (8 demerit points)	Email to user advising third "no-show" instance recorded. Online booking privileges may be restricted for a period of up to 28 days.
